

*"a home away from home"*

**Overseal Residential Home**

**c/o Ahavah Healthcare Ltd**

**3<sup>rd</sup> Floor, Hillside House, 32 Hampstead High Street, London, NW3 1QD**

November 2010

**RE: OVERSEAL RESIDENTIAL HOME UPDATE/NEWSLETTER**

Dear Relatives and Friends,

We trust you are all keeping well and looking forward to Xmas and New Year.

As always we are keen to keep you all posted on various activities and updates happening in and around the Home:

***DATES FOR THE DIARY:***

***We are delighted to invite you and all your families to the following Xmas festivities. As always we would be delighted to welcome you and your close family and friends to the following:***

- ***Xmas Carols:*** Friday 10th December 2010 @ 2pm ***Overseal School singing carols***
- ***\*\*\*Xmas Party:*** **Monday 13<sup>th</sup> December 2010 from 6pm** ***Santa, Music & Buffet\*\*\****
- ***Xmas Bingo:*** Tuesday 14th December 2010 @ 7pm ***Bingo/Raffle (special prizes)***
- ***Xmas Organist:*** Thursday 16th December 2010 @ 5.30pm ***Xmas Carol Organist***
- ***Xmas Singer:*** Friday 17th December 2010 @ 6pm ***Xmas guest singer***
- ***Xmas Panto:*** Tuesday 21st December 2010 @ 2pm ***Special Panto performance***

**Building Works:** All building works have been successfully completed and the new shower rooms have been a resounding success and are getting used on a constant basis. We will continue to make on-going improvements as we see fit.

**Day Trip:** We are planning another resident day trip in January – we hope to be able to take as many residents as possible. Please let Liz know if you would be able to help for the day and accompany the trip.

**Door Guards** As some of you might have noticed we have recently installed “doorguards” across the Home. These are intelligent devices which in the unlikely event of a fire close all doors automatically. This now negates the need for propping doors open which was seen as a fire risk.

**New Bedding/Towels** We have recently purchased a number of new bedding and towels which have made all the rooms look brighter and more cheerful.

**Fees:** We would kindly ask that all fees are settled in total by the end of the year – the final invoice for the year will be issued in due course.

**Resident's Fund:**

Regular Resident Fund meetings are taking place and there is a healthy balance in the account. The minutes of all meetings as well as full account balance information and spending is available from Liz in the office.

We have recently purchased a digital camera and printer and the residents are looking forward to a new “photography” activity which should be an exciting addition to the activities schedule.

**Staff:**

We would like to take this opportunity to thank all the staff for their hard work and efforts. We are very lucky to have such fantastic staff who often go above and beyond their duties. Please take a minute to thank them next time you are visiting.

If there are any questions regarding any of the above please don't hesitate to contact us. We will be at the Home on Tuesdays as usual if anyone wants to come and say hello.

Alternatively we welcome direct feedback; both constructive and positive. Please feel free to pick up the phone/email to discuss anything regarding the Home or your relatives.

May we take this opportunity to wish you and your families a happy and healthy New Year and a very Merry Xmas. We look forward to seeing as many of you as possible on the 13<sup>th</sup> at the party.

Kindest Regards,

JEREMY & DAVINIA TEACHER

Ahavah Healthcare Limited (NOVEMBER 2010)

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